## ADPRO<sup>®</sup> IntrusionTrace

# **Technical Manual**

# For FastTrace 2 Series and iFT Series

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Convention	Description
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Italics	Used to denote: references to other parts of this document or other documents. Used for the result of an action

The following icons are used in this document.

lcon	Description
ĵ	Note. This icon indicates information of special interest that will help the reader make full use of the product, optimise performance, etc. Failure to read the note will not result in physical harm to the reader, or damage to equipment or data.
Õ	Caution! This icon indicates danger to equipment. The danger can be loss of data, physical damage to the equipment, or permanent corruption of configuration details.
$\wedge$	Warning! This icon indicates danger of physical harm to the reader. Not following instructions may lead to death or permanent injury.
A	Warning! This icon indicates danger of electric shock. This may lead to death or permanent injury.
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### 1 Introduction

### 1.1 About IntrusionTrace

The Xtralis<sup>®</sup> IntrusionTrace<sup>™</sup> application is designed to provide full outdoor perimeter detection analytics. IntrusionTrace is available as an add-on application to the Xtralis XO/XOh software that runs on the Xtralis Remotely Managed Multiservice Gateways (RMGs)<sup>1</sup>.

It provides reliable and predictable detection of intrusion into secure outdoor areas. The system analyses images from strategically placed cameras to detect 'human-like'<sup>2</sup> movement, and if the movement fulfils a number of criteria, the system generates alarms. The RMG handles these alarms and can transmit them to a remote central monitoring station.

### 1.2 Purpose

The purpose of this Technical Manual is to describe the configuration of the IntrusionTrace application in the ADPRO XO client software for the ADPRO FastTrace 2 Series and iFT Series devices. The recommendations presented are designed to achieve optimal system performance and high reliability. Although there are many variations to the recommended scenarios, any departure from these recommendations may result in less than ideal system performance.

This document describes the configuration for typical scenes, for a medium security IntrusionTrace system. To provide a high security installation, where the intrusion is expected to be covert, detailed consultation with ADPRO staff is required.

Wherever **XO device** is mentioned in this document, it applies to both ADPRO FastTrace 2 Series and ADPRO iFT Series devices, unless specifically mentioned otherwise.

### 1.3 Scope

The following items are addressed in this Technical Manual:

• Configuration of the IntrusionTrace analytics in the ADPRO XO client software, for typical applications.

The following items are not discussed in this document:

- Configuration of the IntrusionTrace analytics on HeiTel Video Gateways with XOh software. For details, see the documentation of the XOh software.
- Additional guidelines for dealing with difficult scenes. For details, see the *IntrusionTrace Best Practices* guide (26033).
- IntrusionTrace license management (installing, revoking) in the Xtralis Xchange tool. For details, see the *Xchange Tool User Manual* (27816).
- Operational background information on the IntrusionTrace application, site survey and system design, equipment installation, system commissioning, and site and equipment maintenance. For details, see the *IntrusionTrace Design Guide* (21814).
- Design, installation, configuration, or maintenance of complementary detection technologies including PIRs supplied by Xtralis. For details, see the Xtralis PRO and PRO E PIR documentation, and the other manufacturer's technical and application information.
- Installation or configuration of ADPRO FastTrace 2 Series or iFT Series devices. For details, see the *Hardware Installation Manual* of your XO device (FastTrace 2 Series: 21790; iFT Series: 27817).
- Installation of the XO client software. For details, see the XO Client Software User Manual (21796).
- Installation or configuration of central monitoring software. For details, see the documentation of these software products.

<sup>&</sup>lt;sup>1</sup> The Xtralis RMGs include the ADPRO devices of the FastTrace 2 and iFT Series, and the HeiTel Video Gateways of the CamDisk E/+ E and iVG Series.

<sup>&</sup>lt;sup>2</sup> Human-like: a feature that is able to differentiate between human and non-human movement for intrusion detection.

You can find the latest versions of this document and any referenced document on the Xtralis Security Solutions Support site www.xtralissecurity.com (logon may be required). If a document number is indicated (between parentheses), you can enter it in the Keywords box on the site, and search for the document.

### 1.4 Intended Audience

The intended audience for this Technical Manual includes the following key stakeholders:

- Security consultants
- System integrators
- System installers
- Facilities/building/site managers.

### 1.5 Prerequisites

#### 1.5.1 Camera Resolution and Frame Rate

Whatever the resolution of the camera, the system is providing the analytics with CIF ( $352 \times 288$ ) images (or the next available higher resolution with a maximum of 640 x 480), 5 fps, and quality 'normal'. This is the **default** analytics stream.

As of ADPRO firmware version XO 4, you have more control over the aspect ratio and quality of the analytic stream:

- By specifying the stream to use for analytics, you can match the aspect ratio to that of the live and recorded views. In some cameras, your choice can be better than the default chosen by the system.
- By selecting a higher compression quality, the system may, in extreme circumstances, give fewer false alarms and more reliable detections because fewer compression artefacts are present. However, extensive testing shows that the default is typically sufficient, and consumes less bandwidth.
- The resolution of the selected stream does not affect analytics performance.

For details, see the XO Client Software User Manual (21796).

The resolution and frame rate used for monitoring or continuous/event recording have no influence at all on the perimeter detection analytic.



#### Note

If you will be using IP cameras with IntrusionTrace, make sure that they support the analytics stream. For details, check the chapter on managing the IP video streams in the XO Supported IP Cameras list (26742).

#### 1.5.2 Corridor Mode

With ADPRO software version XO 4.0 and above, analytics work with corridor mode<sup>3</sup>, where the image is taller than wide. In hallways and corridors, a larger part of the camera image is useful for analytics when using corridor mode. In addition, it reduces the dead zone beneath the camera.



Camera image in normal mode



Camera image in corridor mode, showing more of the foreground

If you have used a camera with analytics in normal mode before, you have to make new calibration pictures and recalibrate the scene when you switch to corridor mode.

Corridor mode affects the maximum horizontal field of view (FOV) because fewer pixels are available horizontally. For a 3:4 corridor image, the maximum horizontal FOV is 18 m (59 ft); for a 9:16 corridor image, it is 14 m (46 ft). For more information on the FOV, see the *IntrusionTrace Design Guide* (21814).

#### 1.5.3 Fisheye Cameras

With ADPRO software version XOa 3.2.33 and above, analytics work with fisheye cameras. For optimal results with fisheye cameras, keep the detection area within a 5 m radius around the camera.

#### 1.5.4 Thermal Cameras

IntrusionTrace also works with thermal cameras (XO device firmware version v2.08.0005 or above). With thermal cameras, in general, IntrusionTrace can detect smaller objects. For IntrusionTrace to recognise a camera as a thermal camera, you must select the **Thermal** option when you enable the thermal camera in the XO client software.

#### 1.5.5 PTZ Cameras

Although it is possible to use IntrusionTrace on a PTZ camera, Xtralis does not recommend it. If you want to run IntrusionTrace on a PTZ camera, consider the following restrictions:

- IntrusionTrace **only works when the camera is in the home position**. IntrusionTrace is suspended while the camera moves until it is back in the home position. You define the detection zones and calibrate the camera in the home position.
- You must set up the PTZ camera in the XO client so that it automatically returns to the home position after moving (using the **Auto-Home Expire Time** in the camera configuration window).
- Use IntrusionTrace on a PTZ camera only if the PTZ function is used in exceptional cases; for example only when the CMS wants to investigate an alarm. The more a PTZ camera moves, the more it may drift from its originally set home position over time. This in turn may affect the position of detection zones in the scene and the camera calibration, reducing IntrusionTrace's optimal performance.
- Even on PTZ cameras that rarely move, you must regularly check and adjust the detection zones and camera calibration.

<sup>&</sup>lt;sup>3</sup> On supported IP cameras of the following brands: Honeywell, Axis, Dahua, Hikvision, Samsung, and Sony.

#### 1.5.6 Licensing

For each camera that you want to use with IntrusionTrace, you need an IntrusionTrace application license. The latest IntrusionTrace on XO licenses always include a license for a PIR detector interface (PIR-HLI), so you can combine IntrusionTrace detection with PIR detection for double-knock configurations.

The IntrusionTrace menu in the XO client will not be available until you install at least one IntrusionTrace license on the XO device. For details on installing application licenses on your XO device, see the *Xchange Tool User Manual* (27816).

The number of analytics application licenses that can run simultaneously on your XO device, depends on the number of available analytic channels on your device. One analytics application (IntrusionTrace, LoiterTrace...) requires one analytic channel. The maximum number of analytic channels is:

- FastTrace 2: up to 4 analytic channels
- FastTrace 2X: up to 16 analytic channels
- FastTrace 2E: up to 32 analytic channels
- iFT: up to 16 analytic channels (via trade-off with video channels)
- iFT-E: up to 32 analytic channels.

### **1.6** Information in the IntrusionTrace Configuration Window

The IntrusionTrace configuration window displays the cameras that have IntrusionTrace enabled, and the available analytic channels and licenses on the XO device.

To open the IntrusionTrace configuration window, proceed as follows:

 Open the XO client software, connect to the desired XO device, and then choose System > Behaviour > Analytics > IntrusionTrace.

1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.1.					
	on trace configuration				
Here you and defin	u can configure the IntrusionTrace analytics, ne the detection zones.	, in essence access and mod	lify the camera calibration, i	mask the areas that do not n	eed processing
_			Calibration	Cameras	
				Selection Selection	t ]
				<ul> <li>Select IntrusionTrace licer</li> </ul>	ise
				No license	T
				Info	47
				Analytic chan remain	17
				Lic remaining	1
				Detection count	0 Reset
				Drawing Tools	
				Advanced mode	Save

The **Info** section displays the following information:

ltem	Description
Analytic chan remain	The number of remaining analytic channels on the XO device = the maximum number of analytic channels available minus the channels that are already in use by analytic applications (17 in the example screen above). This includes all analytics: IntrusionTrace, LoiterTrace, and SmokeTrace.
	If there are no remaining analytic channels on the XO device ( <b>Analytic chan remain</b> = 0), you cannot enable more analytic applications on the XO device.
Lic remain	The number of unused IntrusionTrace licenses on this XO device = the total number of IntrusionTrace licenses minus the IntrusionTrace licenses that are already assigned to a camera (1 in the example screen above).
	If there are no remaining licenses ( <b>Lic remain</b> = 0), you can install additional IntrusionTrace licenses on the device using Xchange, or you can move an unused license from another XO device (revoke–install via Xchange).
Detection count	The detection counter is used for testing the configuration. For details, see <i>Testing the IntrusionTrace Configuration</i> on page 62.

The **Cameras** section displays the numbers of all the IntrusionTrace-enabled cameras on the XO device. Position the mouse cursor over the number to see the corresponding camera name.



### **1.7** Information in the About Window

The **About** window displays detailed information about IntrusionTrace. To open the **About** window, click **About** in the top menu in the XO client.

ent	Server			Uptime			
XO 04.00.0005		XO 04	.00.0005	Client	00000h01m05s		
etails							
BurnMediaD11.d11	- 4.0.5.0						
DecoderPack.dll	- 4.0.5.0						
Dutch.dll	- 4.0.5.0						-
pplication license details							
Packs	Expires	Revoca	ble Recurre	nt  UCI	In use	Linked to	<b>A</b>
IP-Channel	+	+	+	0D74345C-3799-4CEF-9939		camera 15; camer	a 17; E
IP-Channel	INEVER	No	No	18290579-2057-4880-8857-	HEL46A20 Yes	camera 19; camer	a 2;
IP-Channel	NEVER	No	No	26050120-3850-4039-3834-		camera 24; camer	a 26;
IntrusionTrace	NEVER	Yes	No	2 CENTROPEL-271016-444100-346.016-	-EC7F8D Yes	camera 7	
IP-Channel	NEVER	No	No	2 2914230-3823-4758-3835	EFCA54 Yes	camera 7; camera	27;
IntrusionTrace	INEVER	Yes	No	61A5239E-UAA6-4FE2-A45F	BF6035BDDAA1   No	1	
			JII.				Þ
System				- Analytic li	brary details		
FastTrace 2				× 1	visible  V2.01	00	*
				Loite	erTrace  V2.10	.00	
Type: FULL, Expiration:	TIME UNLIMIT	ED		Ξ Ι	interface  V2.10	.00	
Identifier: 4C-72-25-38-12-D3				1	visible  V2.10	.00	
Encoder card: DS4216HFV - 832B00548B336 [LICENSED]			Intru	sionTrace  V2.29	.10		
Analytics LoiterTrace: 1 Ch. (valid:1)				1	interface  V1.33	.00	
Analytics IntrusionTrace: 4 Ch. (valid:4)			1	i-LIDS  V1.26	i.00	=	
PIT detector license. les (valid.1)			<b>.</b>	visible  V1.44	.00		
FIL detector license. I							

The window displays the following information:

- Under **Application license details**, you find detailed information on the IntrusionTrace licenses that are installed on the XO device: expiry date, unique identifier, if they are in use or not, and on which camera.
- Under **System**, you find a summary with the number of IntrusionTrace licenses (**4 Ch.** in the example) that are installed on the XO device, and the number of valid licenses (**valid: 4** in the example).
- Under **Analytic library details**, you find technical information on the libraries that the IntrusionTrace analytic application uses.

### 1.8 Rendering Analytic Bounding Boxes

Analytic bounding boxes indicate the presence of detected objects in the scene, detected by the Xtralis analytic applications. The bounding boxes are:

- Green: when the alarm is not triggered
- Red: when the alarm is triggered.

Besides the bounding boxes around the detected object, IntrusionTrace also displays the path that the object follows in the scene. Just like the bounding boxes, the path is displayed in green when the alarm is not triggered, and in red when the alarm is triggered.

ADPRO<sup>®</sup> IntrusionTrace



Analytic bounding box (A) and path (B)

For live and recorded images in the **Live Video** and **Recorded video** windows, you can choose whether you want to render analytic bounding boxes and paths, or not. The following options exist:

- Off: the system does not display bounding boxes and paths.
- Alarm only: the system displays only the red bounding boxes and paths when an alarm occurs.
- **Alarm and tracking**: the system displays the green bounding boxes and paths for tracking (pre- and post-alarm), and the red bounding boxes and paths when the alarm occurs.
- **IntrusionTrace zone outline upon event**: the system highlights the IntrusionTrace detection zone where the alarm occurs.

Below, you can see several examples:



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If you have multiple analytic applications running on the same camera (for example, IntrusionTrace and LoiterTrace), the system will display bounding boxes for all analytics. The example below displays a red bounding box for IntrusionTrace (alarm) and a green bounding box for LoiterTrace (tracking), around the same object.



The following limitations apply to bounding box rendering:

- When playing back recorded images, bounding boxes and paths only appear in **normal playback mode**, not during fast forward/backward.
- If bounding box rendering is switched off, the **IntrusionTrace zone outline upon event** option is unavailable.
- The player software that allows you to play downloaded recordings (.hbox files) from your local PC or from a USB drive, offers the same options for rendering analytic bounding boxes and paths. However, the **IntrusionTrace zone outline upon event** option is not available. If you need to see the highlighted IntrusionTrace zone, play the recordings from within the XO client.

To select the desired options for rendering bounding boxes, proceed as follows:

1. From the live or recorded images view, click the 🕑 button, and then click the desired rendering option.



2. To highlight the IntrusionTrace detection zone where the alarm is triggered, click the 🕑 button, and then click **IntrusionTrace zone outline upon event**. A check mark appears next to the option when it is active:



### 2 IntrusionTrace Configuration

### 2.1 CMS Priority

When you open the analytics configuration pages in the XO client software, the client takes CMS priority on the XO device. The analytics configuration then becomes unavailable to all other users. This prevents conflicts with the monitoring and alarm management software.

### 2.2 Summary

To configure a camera with IntrusionTrace, perform the following steps:

- 1. Install the IntrusionTrace license on the XO device. For details, see the *Xchange Tool User Manual* (27816).
- 2. Enable IntrusionTrace on the desired camera.
- 3. Draw the detection zones.
- 4. Calibrate the scene.
- 5. Advanced: set up a custom detection profile for the scene.
- 6. Advanced: set up custom detection profiles for the detection zones.
- 7. Advanced: set up i-LIDS certified detection.
- 8. Advanced: draw mask zones.
- 9. Test the configuration.
- 10. Optional: assign analytic detail inputs to the individual detection zones.
- 11. Configure the inputs and outputs for IntrusionTrace.
- 12. Back up the client configuration and calibration pictures.

Each step is described in detail in the following chapters.

### 3 Enabling and Disabling IntrusionTrace on a Camera

### 3.1 Enabling IntrusionTrace on a Camera

To enable IntrusionTrace on a camera, proceed as follows:

1. Open the XO client software, connect to the desired XO device, and then choose **System > Behaviour > Analytics > IntrusionTrace**.



The example screen above shows that there are 4 analytic channels remaining, and 2 IntrusionTrace licenses.

2. Under **Cameras**, click **Select**, and then click the desired camera.





#### Note

Before selecting a camera, check any restrictions and guidelines for camera usage as described in *Prerequisites* on page 8.

The system displays the camera's live image, and the selected camera number appears in the grey box under the **Select** button.

IntrusionTrace configuration	12 - 11 - 11 - 11 - 11 - 11 - 11 - 11 -		
and define the detection zones.	ess and modify the camera callor	ation, mask the zones that do not need proces	sing
	Calibration	Cameras	
	7	2 dect	
	-	Select IntrusionTrace license No license Info Anatotic chan remain 4	¥.
		Analytic chain remain 4	
		Lic remaining 2	
		Detection count 0 Reset	
Detection zone The blue detection zones define the regions where objects are detected as detection criteria while in these zones in order for an alarm to occur. To perform directionally sensitive triggering, click on a detection zone to sele zone type for it and adjust the direction by dragging the arrow that appears	valid. They must pass the ect it, choose a directional in the detection zone.	Drawing Tools	]
Take care of drawing the Detection Zones large enough!! The default minimum travel distance is 2m. (See advanced para	ms)	Advanced mode	į

3. In the **Select IntrusionTrace license** box, select one of the available licenses.



The drawing tools become available when you have selected a license.



4. Click the button and draw one detection zone: click on the live image in each corner of the detection zone. You can draw the first zone very roughly, and adjust later. For instructions, see *Drawing Detection Zones* on page 23.



#### 5. Click Save.



#### Caution!

Do not click **Save** until you have drawn at least one detection zone for the camera. If there are no detection zones, the system **unlinks the license** from the camera when you click **Save**.

IntrusionTrace is now active on the camera, and will start its analysis using the drawn detection zone and the default detection parameters. The number of the camera appears in the **Cameras** section under the grey box. The number of available analytics channels and the number of remaining IntrusionTrace licenses is reduced by 1:



### 3.2 Disabling IntrusionTrace on a Camera

To disable IntrusionTrace on a camera, you unlink the license. You can then assign the license to a different camera, or move it to a different XO device using Xchange.



#### Note

The system remembers the last saved IntrusionTrace configuration for the camera, and when you assign a license again to the camera, that configuration will be restored.

To disable IntrusionTrace on a camera, proceed as follows:

1. Choose System > Behaviour> Analytics > IntrusionTrace, and then click the desired camera in the Cameras section.



The configuration screen for the selected camera appears.

2. In the Select IntrusionTrace license box, select No license.



#### 3. Click Save.

The IntrusionTrace license is now available to assign to other cameras, or to move to a different XO device via Xchange. The number of available analytics channels and the number of remaining IntrusionTrace licenses is increased by 1:

- Info		
Analytic chan remain	4	
Lic remaining	2	
Detection count	0	
	Reset	

### 4 Detection Zones

### 4.1 About Detection Zones

A detection zone is a zone **on the ground** where intruders shall trigger an alarm. You can draw up to 16 polygonal detection zones for one camera. The detection zones can overlap.

The system only monitors the path of the intruder, not their whole body, so detection areas do not usually need to be drawn on walls or fences. Conversely, there must not be any gap between the lower edge of the detection area and the lower edge of the image if you wish to detect intruders in the immediate foreground.



Detection zone does not reach edge of image. **Warning!** IntrusionTrace may not detect intruders in the foreground because their path can pass below the detection zone.



Detection zone reaches edge of image; intruders in the foreground can be detected.

### 4.2 Directional Zones

For each detection zone, you can specify to detect intruders only if they move sufficiently far in a specific direction in the zone. The available options are:

 Non-directional zone: intruders shall trigger the alarm, regardless of the direction in which they move in the detection zone.



• **Unidirectional zone**: intruders trigger the alarm only if they move in a specific direction, indicated by the direction arrow. You rotate the direction arrow until it points in the desired direction. For example, along a garden path. If the direction arrow points down the path, IntrusionTrace triggers the alarm only if the object moves down the path. If the object moves up the path, IntrusionTrace will not trigger the alarm. For example, you can use this to trigger an alarm when people enter a building, but not when they leave.



Bidirectional zone: intruders trigger the alarm only if they move in a specific direction, indicated by the direction line in the detection zone. The direction line has two arrows and detection occurs in both ways. If you align the bidirectional line with a garden path, IntrusionTrace will trigger the alarm if objects move up or down the path, but not if they cross the path.



#### Note

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As of ADPRO firmware version V2.11.0023, IntrusionTrace no longer uses trigger lines, but the more reliable directional zones. If you have upgraded, the existing trigger lines will still function. However, Xtralis recommends that you delete all trigger lines from your existing detection zones; and instead set the desired direction for the zone. There is no need to redraw the zone.

The following message will appear if you open an IntrusionTrace configuration that still uses trigger lines:

ADPRO XO Client		
	Detection elements other than areas in this setup are functional but cannot be edited. For better performance delete them and use directional areas instead!	
	Ok	

### 4.3 Settings per Detection Zone

If necessary, you can define a different detection profile (a set of detection parameters) for each detection zone (in advanced mode only). This allows for enhanced detection within the same scene if different parts of the scene require different settings. A few practical examples are described below.

For instructions on setting up detection profiles for individual zones, see Zone Profiles on page 48.

#### 4.3.1 Different Minimum Time per Detection Zone

For large outdoor areas where it is equally important to detect fast moving objects in front of the camera, as well as objects moving far in the back, you can create two detection zones where the minimum time to trigger an alarm is different. By doing so, IntrusionTrace can filter short perturbations like tree shadows appearing in the back of the scene, while still detecting people in front of the camera, where it takes only one second to cross the scene.



Detection zone A: minimum time = 4 seconds Detection zone B: minimum time = 0.5 seconds

#### 4.3.2 Different Minimum Distance per Detection Zone

For areas where you have both narrow and large detection zones: IntrusionTrace must detect people walking in the narrow zone before they can cross, whereas people crossing the larger zone will necessarily travel a longer distance. IntrusionTrace can detect reliably in both conditions if you specify different minimum distance parameters for these zones, while still preventing false alarms from short perturbations in the large zone.



Detection zone A: minimum distance = 1 m Detection zone B: minimum distance = 2 m

#### 4.3.3 Different Behaviours Depending on Object Characteristics

If you need different behaviour for different objects in the same zone of the scene, you can create two detection zones on top of each other, each with a different detection profile. You can then trigger different detection signals from the same location. The detection signals can, for example, activate different outputs to inform users of the presence of a single person (small area, typically 1 m<sup>2</sup>), or a group of people (large area).



Detection zone A: minimum area =  $1 \text{ m}^2$ Detection zone B: minimum area =  $5 \text{ m}^2$ 



Detection zone A triggers for a single person



Detection zone B triggers for a group of people

### 4.4 Drawing Detection Zones

To draw a detection zone, proceed as follows:

- 1. Click the button (blue polygon).
- 2. In the camera image, draw the detection zone by clicking on the image everywhere you want to make a corner.



- 3. To close the detection zone:
  - Click on the first corner.



- Alternatively, right-click anywhere.

The detection zone is still selected, so it appears hatched in orange lines:



Click anywhere outside the detection zone to deselect it. It appears hatched in blue lines:



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#### Note

It may be difficult to draw on the edges of the camera image. If the detection has to run to the edge of the camera image, then first draw roughly near the edges. Finish the polygon, and then adjust it by dragging the corners to the edge of the image.

- 4. To adjust the zone, proceed as follows:
  - To move a corner, drag it to the desired position.



- To add a corner to the polygon, click the white handle in the middle of the edge where you want to add a corner, and then drag the handle to the desired corner position.



To remove corner from the polygon, click the white handle in the middle of the edge that extends clockwise from the corner that you want to remove, and then click the solution (or press Delete on the keyboard).



To move the whole zone, click anywhere in the zone and drag it to the desired position.



5. Click Save.



### 4.5 Setting Directionality

To set the directionality of a detection zone, proceed as follows:

- 1. Click the desired detection zone.
- 2. Under **Detection Area Type**, click the desired directionality:
  - **Unidirectional**: a directional line with one arrow appears in the middle of the detection zone.
  - **Bidirectional**: a directional line with two arrows appears in the middle of the detection zone.



3. Drag the white handle on the directional line until the arrow points in the desired direction.







#### **Technical Manual**

4. To remove directionality from a detection zone: click the detection zone, and then click **Non directional**. The directional line disappears.



5. Click Save.

### 4.6 Copying Detection Zones

When you copy a detection zone, you copy not only the shape, but also its directional type (non-directional, unidirectional, bidirectional), and its zone profile.

To copy a detection zone, proceed as follows:

- 1. Click the detection zone that you want to copy.
- 2. Click the button; or press Ctrl+C. The copy appears in the top left corner. The copy has the same shape, directional type, and zone profile as the original, but it does not have an alarm input assigned.

#### Note

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If you copy a detection zone that is located in the top left corner, the copy appears immediately on top of the original detection zone. It may look as if the copy is not there.

- 3. Drag the copy to the desired position.
- 4. Adjust the copied zone as required:
  - shape
  - directional type
  - assigned alarm input
  - zone profile.
- 5. Click Save.

### 4.7 Deleting Detection Zones

To delete a detection zone, proceed as follows:

• Click the detection zone, and then click the 📕 button, or press Delete.

### 5 Calibration

### 5.1 About Calibration

If you are using analytics, you may need to perform the following calibrations:

- **3D calibration**: this is **mandatory** for IntrusionTrace. The 3D calibration of a scene makes sure that IntrusionTrace can calculate the size of an object, the distance it travels through the scene, the speed... Correct detection depends on these parameters.
- **Bounding box calibration**: only for IP cameras that use different aspect ratios for the analytics stream and the live/recording stream. Bounding box calibration makes sure that the analytic bounding boxes appear correctly on all streams, regardless of their aspect ratio.

You can find detailed instructions for both calibrations further below.

Caution!

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If you change the aspect ratio of the analytics stream for a camera, **you have to make new** calibration images and recalibrate that camera.

### 5.2 3D Calibration

#### 5.2.1 Overview

3D calibration allows analytics applications to identify the size, speed... of detected objects in the camera image. Setup requires two easy steps to mark:

- the height of a known object at the front of the scene
- the height of that same object at the back of the scene.

Typically, you make a snapshot of the scene with a person/object standing at the front of the scene (A), at the bottom of the camera image, and another snapshot with the same person/object standing at the back of the scene (B), at the top of the camera image.

On a **fisheye** camera, you do the same: you make a snapshot with a person/object at the bottom of the scene (A), and another with the same person/object at the top of the scene (B). Although the objects will be similar in size at these two extremes, the measurements provide reliable detection across the scene.

Always perform walk tests to confirm detection.



Position of objects for 3D calibration in normal scene



Position of objects for 3D calibration in fisheye scene

You can either use live images, or you can first record images and take snapshots when you play back the footage, so that only one person can calibrate the scene.

You can calibrate a scene in the XO client:

- from the IntrusionTrace configuration window
- from the LoiterTrace configuration window
- or from the video input configuration window.

You need to calibrate a scene only once. The calibration is valid for all analytics applications (IntrusionTrace, LoiterTrace). As of XOa 3.02.0017, the system displays thumbnails of the calibration pictures (if available) in the analytics configuration window. As of XO 4.00, the system also displays the resolution of the calibration pictures (= the analytics stream resolution) in the calibration window.

#### 5.2.2 3D Calibration from Live Images

To calibrate a scene from live images, proceed as follows:

1. From the IntrusionTrace configuration window, click the desired camera.



2. Click the 💾 button.



#### 3. Under Tools, click Live Video. The live camera image appears.



4. When the person/object is standing **at the front** of the scene, click A to make a snapshot. Make sure that the person/object is completely visible (from head to toe). A miniature version of the snapshot appears at the bottom of the screen; the system indicates the image resolution.



5. When the person/object is standing **at the back** of the scene, click **b** to make a snapshot. Make sure that the person/object is completely visible (from head to toe). A miniature version of the snapshot appears at the bottom of the screen; the system indicates the image resolution.



- 6. To calibrate the front of the scene, you need to draw a marker line with the same height as the object/person in the front: click [1]. The front snapshot now appears as the camera image.
- 7. Click the camera image near the top of the person/object, and drag downward to the bottom of the person/object. A vertical, red marker line appears.



#### Note

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If you have calibrated the scene before, the vertical red marker is already visible. You only need to adjust it.

- 8. Adjust the marker line until it has exactly the same height as the person/object at the front, as follows:
  - To move the position of the marker line in the scene, drag it by its white handle in the middle.
  - To change the height of the marker line, drag the red handles at the top and bottom.
- 9. Click **Save**. You will now calibrate the back of the scene.
- 10. To calibrate the back of the scene, click **IB**. The back snapshot now appears as the camera image.
- 11. Click the camera image near the top of the person/object, and drag downward to the bottom of the person/object. A vertical, red marker line appears.



#### Note

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If you have calibrated the scene before, the vertical red marker is already visible. You only need to adjust it.

- 12. Adjust the marker line until it has the same height as the person/object at the back. Next, you will indicate the height of the person/object.
- 13. Under **Calibration**, in the **Unit of Measure** list, choose the desired unit of measure (metres, yards, or feet). The unit of measure is valid for the back and front of the scene.
- 14. In the **Height of object** box, select the height of the person/object. Choose the value that is the closest to the person/object's exact height. The height is valid for the back and front of the scene.



15. Click **Save**, and then close the calibration window.

#### 5.2.3 3D Calibration from Recorded Images

To calibrate a scene from recorded images, proceed as follows:

1. From the IntrusionTrace configuration window, click the desired camera.



2. Click the button.



#### 3. Under **Tools**, click **Live Video**. The live camera image appears.

ADPRO XO Client			×
Depth perception calibration			
Take snapshots of the calibration object in the height of the calibration objects on both sna	e front and the back of the image. T pshots using the mark tool. This calif	he snapshots can be taken from a live pration function is also available on the	or recorded video feed. Mark the video inputs page.
			Tools           Live Video           Record           Playback
Calibration Unit of measure Metres Height of object		tB	
			Save

- 4. Click **Record**. The system starts recording the live images.
- 5. While recording, make the person/object stand still at the front and at the back of the scene.
- 6. When you have the required footage, click **Record** again to stop recording.
- 7. Click **Playback**. The system starts playing the recorded footage.



8. Making snapshots and calibrating the scene is identical as for live video. For details, see the procedure in *3D Calibration from Live Images*. Start at step 4 on page 29, and continue to the end.

### 5.3 Bounding Box Calibration

Bounding box calibration is only required for IP cameras that use different aspect ratios for the analytics stream and the live/recording stream. It makes sure that the analytic bounding boxes appear correctly on all streams, regardless of the aspect ratio.

Ideally, the aspect ratio of the low-resolution analytics stream is identical to the aspect ratio of the highresolution live/recording streams. However, wide-screen cameras may not offer low-resolution streams with the same aspect ratio.

For example, a camera may offer low-resolution images (for the analytics stream) with aspect ratio 4:3, and high-resolution images with aspect ratio 16:9. Typically, a 4:3 camera image has a narrower field of view than the 16:9 image: the edges are cut off. However, some cameras take the wide image and squeeze it into a narrow image. This results in a full field of view in the 4:3 image, but the image is distorted.



Correct bounding box calibration depends on the way the camera provides the low-resolution stream:

- To calibrate the bounding boxes for cameras that provide **cropped images**: see *Normal Bounding Box Calibration* on page 34.
- To calibrate the bounding boxes for cameras that provide **squeezed images**: see *Bounding Box Calibration for Squeezed Images* on page 36.

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#### Caution!

Set up the recording stream resolution before you calibrate the bounding boxes.

Bounding box calibration is available in firmware version V2.10 and above. If the analytics and recording streams have the same aspect ratio, then bounding box calibration is not required and the option is unavailable.

#### 5.3.1 Normal Bounding Box Calibration

To calibrate the bounding boxes, proceed as follows:

- 1. Choose **System > Connections > Video Inputs**, and select the desired camera.
- 2. Under Video Settings, click Camera calibration.

4.

#### 3. Click the **Bounding box calibration** tab.



The system takes two screenshots, one at each resolution, and displays them on top of each other. Drag the sides or the corner of the image until both images overlap perfectly.



#### The result should look like this:

Camera calibration	
Depth perception calibration	Bounding box calibration
Bounding box calibration	
To allow correct positioning of the bounding boxes in the live and record camera images for all supported aspect ratios. Please resize the overline	rded streams of IP cameras with multiple aspect ratios, it is necessary to align the ay mage in order to align the content of the images.
	20119119-26 11:55 43
Select the image to align ③ 2304x1296 (16:9)	Overlay rectangles Redo snapshots Save

- 5. Click **Save**, and then close the calibration window.
- 6. Click **Save**, and then close the calibration window.

#### 5.3.2 Bounding Box Calibration for Squeezed Images

Bounding box calibration for squeezed images is available in firmware version XO 4.0 and above.

To calibrate the bounding boxes for squeezed images, proceed as follows:

- 1. Choose **System > Connections > Video Inputs**, and select the desired camera.
- 2. Under Video Settings, click Camera calibration.
- 3. Click the **Bounding box calibration** tab. The system takes two snapshots, one at each resolution, and displays them on top of each other.
- 4. Click **Overlay rectangles**. The system aligns the images automatically.
- 5. Click **Save**, and then close the calibration window.

#### 5.3.3 Bounding Box Calibration for Three-stream Cameras

If your camera provides 3 streams, and you have selected 3 different aspect ratios (for analytics, continuous, and event recording), then you have to perform calibration twice. The **Select the image to align** box will display two resolutions. Select each resolution in turn and perform calibration as required.


# 6 Advanced Mode

## 6.1 About Advanced Mode

Working in the normal, simple mode is suitable for many applications. The simple mode uses a standard set of analytic parameters for the whole scene. If these standard parameters do not suffice, you can work in advanced mode. The following extra functionality is available in advanced mode:

- Mask zones: to exclude certain areas in the camera image from the analysis
- Scene configuration profiles: sets of parameters for the whole scene
- Zone configuration profiles: sets of parameters for individual detection zones.

For each IntrusionTrace-enabled camera, you can choose simple or advanced mode.

## 6.2 Switching to Advanced Mode

To switch to advanced mode, proceed as follows:

1. Click Advanced mode:



In advanced mode, all functions are available.



### 6.3 Switching Back to Simple Mode

When you switch back to simple mode, the system will:

- Delete all mask zones.
- Apply the default profile to the scene.
- Apply the default zone profile to the detection zones.

To switch back to simple mode, proceed as follows:

#### 1. To switch back to simple mode, click Simple mode.



#### Caution!

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The system will delete all mask zones, and will reset the zone and scene profiles to the default values.

Yes No

#### 2. Click Yes to confirm.



# 7 Detection Profiles

A detection profile is a set of criteria for triggering the intrusion alarm, such as the minimum/maximum size of an object, the time it remains in the detection zone...

By default, IntrusionTrace uses the default detection profile, which is usually suitable for the typical sterile zone scene. However, in advanced mode you can define custom detection profiles to better meet specific needs. From ADPRO firmware version XOa 3.02.0012, these profiles have been split into scene profiles and zone profiles:

- **Scene profile**: an advanced detection profile **for the whole scene**. The parameters in the scene profile apply to all the detection zones in the scene. The scene profile parameters are:
  - Contrast sensitivity
  - Object sensitivity
  - Time OR distance acceptance, with minimum time and minimum distance
  - Multiple detection filtering, with maximum time and maximum distance.
- **Zone profile**: an individual detection profile **for a specific detection zone** in the scene. The parameters in the zone profile apply only to that particular zone.
  - Minimum and maximum width of the object
  - Minimum and maximum height of the object
  - Minimum and maximum area of the object
  - Minimum and maximum speed of the object
  - Time AND distance acceptance, with minimum time and minimum distance
  - PTZ follow mode.
- **i-LIDS profile**: if you require an i-LIDS certified installation. The i-LIDS profile has certain restrictions. For details, see *i-LIDS Certified Detection* on page 54.

Each parameter is described in detail in the following chapters.

#### Caution!

The default profile is designed to detect a range of intrusion types over a range of conditions while ignoring a range of false alarm sources. Any deviation from the default profile risks affecting performance. You must verify performance with comprehensive walk tests of the site.

If you do need custom detection profiles, then keep the default values as much as possible, and adjust only the one or two parameters that make the difference for the issue you are facing. For guidelines to adjust parameters for difficult scenes, see the *IntrusionTrace Best Practices* guide (26033).



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#### Note

If you had been using custom detection profiles with an ADPRO firmware version below XOa 3.02.0012, the system will automatically convert these profiles into scene and zone profiles when you upgrade to XOa 3.02.0012 or above.

# 8 Scene Profiles

### 8.1 Scene Profile Settings

### 8.1.1 Contrast and Object Sensitivity

As of software version XOa 3.02.0012, the IntrusionTrace sensitivity setting is split up in the following parts:

- Contrast sensitivity: determines the minimum contrast needed between an image point and the background to belong to an 'object'.
   The higher the contrast sensitivity, the less contrast is needed to be an object.
- **Object sensitivity**: determines if the object is a 'real' object (human, vehicle...) or a disturbance (cloud shadow, blurred spider, lighting change...). To determine this, the system uses criteria such as object edges, object blur, etc.

The higher the object sensitivity, the more objects are considered real.

Each sensitivity setting has 5 levels (1–5). Combining both sensitivity settings gives you 25 sensitivity levels, providing more control to suppress false alarms.



#### Note

With firmware versions below XOa 3.02.0012, there is only one general sensitivity setting with three levels (1 = low, 2 = normal, and 3 = high). When upgrading from below XOa 3.02.0012, the system converts the old sensitivity level to the new sensitivity settings as follows:

- From 1 = low to contrast and object sensitivity 1 = low
- From **2** = **normal** to contrast and object sensitivity **3** = **normal**
- From **3** = high to contrast and object sensitivity **5** = high.

### 8.1.2 Time OR Distance

Enable the time OR distance acceptance, if you want to generate an alarm as soon as **one of the conditions** below is fulfilled:

- The object spent longer than a minimum time (in seconds) in the scene.
- The object moved farther than a minimum distance (in metres) in the scene.

This setting is useful to detect people approaching a secured fence, either by running fast or by crawling slowly:

- If they run fast, they do not stay long enough in the scene to trigger on time, but the distance they travel will trigger the alarm.
- If they crawl slowly, they take too long to travel a small distance to trigger on distance, but the time they spend will trigger the alarm.

#### 8.1.3 Multiple Detection Filtering

To avoid repetition of alarms, use multiple detection filtering. If IntrusionTrace detects an intruder, and then a second time within a specified time (in seconds) and distance (in metres), the system will not generate a second alarm.

#### Caution!

Xtralis recommends to keep multiple detection filtering enabled, because it prevents the CMS from being flooded with alarms from the same camera when there are multiple activities there.

You set the maximum time (in seconds) between two detections, and the maximum distance (in metres) between two detections.

For example: the maximum time = 10 seconds, and the maximum distance is 10 m. If the same alarm occurs within 10 seconds of the start of the first alarm, there will be no second alarm. If the same alarm occurs after 11 seconds, there will be a new alarm.

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If the same alarm occurs 9 m farther, there will be no second alarm. If the same alarm occurs 11 m farther, there will be a new alarm.

### 8.2 Default Scene Profile

The table below lists the settings in the default scene profile. You cannot change the default profile.

Parameter	Default value
Contrast sensitivity	3 (= normal)
Object sensitivity	3 (= normal)
Time OR distance acceptance	0 (disabled)
Minimum time (if enabled)	4 seconds
Minimum distance (if enabled)	4 metres
Multiple detection filtering	1 (enabled)
Maximum time	10 seconds
Maximum distance	4 metres

## 8.3 Creating a Custom Scene Profile

If the default scene profile is not suitable, you can create your own custom scene profile. If need be, you can create different scene profiles for different cameras. Any scene profile that you create is available to all IntrusionTrace-enabled cameras on the XO device, except the cameras that use i-LIDS certified detection.



#### Caution!

If you assign the same scene profile to different cameras, make sure to test the settings on all these cameras.

To get a feel for how the different settings influence detection, adjust only one setting at a time, and then test detection.

To create a custom scene profile, proceed as follows:

1. From the IntrusionTrace configuration window, click the desired camera.



2. If advanced mode is not yet active, click **Advanced mode**.

#### 3. Under Scene Configuration, click Scene Config.

ADPRO XO Client	t	×
Detection profiles		
Default		
Name	Add	Del
Profile details		
[3]	Contrast sensitivity level (1=low, 3=normal, 5=hig	<u>^</u>
[3]	Object sensitivity level (1=low, 3=normal, 5=high)	
[0]	Time OR Distance acceptance (1=enabled, 0=disabled	L
[4]	<pre>` minimum time (s)</pre>	E
[4]	<pre>` minimum distance (m)</pre>	
[1]	Multiple detection filtering (1=enabled, 0=disable	
[10]	<pre>` maximum time (s)</pre>	-
Name	Contrast sensitivity level (1=low, 3=normal, 5=high)	
Value	3 [1-5]	i-Lids
		Apply

- 4. In the **Name** box, type a meaningful name for your custom profile.
- 5. Click **Add**. The system adds a profile with the chosen name and the default settings.

Detection pr	ofiles
Default	
Reduce :	spiders
Name	Add Del
Profile detai	8
[3]	Contrast sensitivity level (1=low, 3=normal, 5=hig
[3]	Object sensitivity level (1=low, 3=normal, 5=high)
[3] [0]	Object sensitivity level (1=low, 3=normal, 5=high) Time OR Distance acceptance (1=enabled, 0=disabled
[3] [0] [4]	Object sensitivity level (1=low, 3=normal, 5=high) Time OR Distance acceptance (1=enabled, 0=disabled ` minimum time (s)
[3] [0] [4] [4]	Object sensitivity level (1=low, 3=normal, 5=high) Time OR Distance acceptance (1=enabled, 0=disabled ` minimum time (s) ` minimum distance (m)
[3] [0] [4] [4] [1]	Object sensitivity level (1=low, 3=normal, 5=high) Time OR Distance acceptance (1=enabled, 0=disabled ` minimum time (s) ` minimum distance (m) Multiple detection filtering (1=enabled, 0=disable
[3] [0] [4] [4] [1] [10]	Object sensitivity level (1=low, 3=normal, 5=high) Time OR Distance acceptance (1=enabled, 0=disabled ` minimum time (s) ` minimum distance (m) Multiple detection filtering (1=enabled, 0=disable ` maximum time (s)
<pre>[3] [0] [4] [4] [1] [10]</pre>	Object sensitivity level (1=low, 3=normal, 5=high) Time OR Distance acceptance (1=enabled, 0=disabled ` minimum time (s) ` minimum distance (m) Multiple detection filtering (1=enabled, 0=disable ` maximum time (s)
[3] [0] [4] [4] [1] [10] Name	Object sensitivity level (1=low, 3=normal, 5=high) Time OR Distance acceptance (1=enabled, 0=disabled ` minimum time (s) ` minimum distance (m) Multiple detection filtering (1=enabled, 0=disable ` maximum time (s) Contrast sensitivity level (1=low, 3=normal, 5=high)

The Profile details list shows all the settings, and their current value on the left between brackets.

- 6. To adjust a setting: under Profile details, click the desired setting. The setting's name appears in the Name box below the Profile details list. (You cannot change the setting's name). The current value appears in the Value box. The possible range of values appears to the right of the Value box.
- 7. In the **Value** box, type the desired value for the setting.
- 8. Repeat for all the settings. The options are as follows:

Setting	Description
Contrast sensitivity level	Set to any round number from 1 to 5.
Object sensitivity level	Set to any round number from 1 to 5.
Time OR distance acceptance	Set to 1 to enable; set to 0 to disable.
Minimum time (s)	Set to any value (in seconds) from 0 to 99.9. You can use one decimal, for example: 0.5
Minimum distance (m)	Set to any value (in metres) from 0 to 99.9. You can use one decimal.

Setting	Description
Multiple detection filtering	Set to 1 to enable; set to 0 to disable.
Maximum time (s)	Set to any value (in seconds) from 0 to 999.9. You can use one decimal.
Maximum distance (m)	Set to any value (in metres) from 0 to 99.9. You can use one decimal.

- 9. Click **Apply** to save the changes, and then close the profile window. The system automatically assigns the new profile to the scene.
- 10. Click Save.
- 11. Test the settings, and adjust if necessary. For more information on testing, see *Testing the IntrusionTrace Configuration* on page 62.

### 8.4 Assigning Existing Profiles to Cameras

Once you have created a scene profile, you can assign it to any IntrusionTrace-enabled camera on the XO device (except for the cameras that use i-LIDS certified detection).

To assign an existing profile to a camera, proceed as follows:

1. From the IntrusionTrace configuration window, click the desired camera.

Cameras	Select
	Center Parking

- 2. If advanced mode is not yet active, click **Advanced mode**.
- 3. Under Scene Configuration, select the desired profile from the list.



4. Click Save.

### 8.5 Changing an Existing Scene Profile

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Note

You cannot change the default scene profile; it is fixed.

To change an existing scene profile, proceed as follows:

1. From the IntrusionTrace configuration window, click a camera that uses the desired scene profile.



- 2. Under Scene Configuration, click Scene Config.
- 3. Under Profile details, click the desired setting, and adjust its value in the Value box.
- 4. Click Apply to save the changes, and then close the profile window.
- 5. Click Save.

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6. Test the new settings, and adjust again if necessary.

#### Caution!

If you have assigned the same scene profile to different cameras, make sure to test the settings on all these cameras.

### 8.6 Deleting a Scene Profile

#### Note

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You cannot delete the default scene profile, or a custom scene profile that is still assigned to a camera. Make sure that all IntrusionTrace-enabled cameras on the XO device use a different profile (or the default profile).

To delete a scene profile, proceed as follows:

1. From the IntrusionTrace configuration window, click any camera.



- 2. If advanced mode is not yet active, click **Advanced mode**.
- 3. Under Scene Configuration, click Scene Config.
- 4. Under Detection profiles, click the desired profile.



5. Click **Del**. The following message appears:



- 6. Click **Yes** to confirm.
- 7. Click **Apply** to save the changes, and then close the profile window.
- 8. Click Save.

# 9 Zone Profiles

### 9.1 Zone Profile Settings

### 9.1.1 Minimum and Maximum Width

Set a minimum width to prevent detection of thin objects. An object will only generate an alarm if it is wider than the minimum width. The minimum width is expressed in metres. For detecting humans, a typical minimum width is 0.3 metres.

Set a maximum width to prevent detection of large objects. An object will only generate an alarm if it is less wide than the maximum width. The maximum width is expressed in metres. The default value is suitable for detecting vehicles.

### 9.1.2 Minimum and Maximum Height

Set the minimum height to prevent detection of small objects. An object will only generate an alarm if it is taller than the minimum height. The minimum height is expressed in metres. For detecting humans, a typical minimum height is 0.3 metres, because they may be crawling or rolling.

Set the maximum height to prevent detection of tall objects. An object will only generate an alarm if it is smaller than the maximum height. The maximum height is expressed in metres. For detecting vehicles, a typical maximum height is 5 metres. This value allows for detecting vehicles and their shadows.

### 9.1.3 Minimum and Maximum Area

Set the minimum area to prevent detection of small objects. An object will only generate an alarm if its surface is larger than the minimum area. The value is expressed in square meters. For detecting humans, a typical minimum area is 0.09 square meters, because a rolling human may have a very small surface (0.3 m width x 0.3 m height).

Set the maximum area to prevent detection of large objects. An object will only generate an alarm if its surface is smaller than the maximum area. The value is expressed in square metres. For detecting vehicles, a typical maximum area is 20 square meters (4 m width x 5 m height).

### 9.1.4 Minimum and Maximum Speed

Set the minimum speed to prevent detection of slow objects. An object will only generate an alarm if it moves faster than the minimum speed. The value is expressed in metres per second (m/s).

Set the maximum speed to prevent detection of fast objects. An object will only generate an alarm if it moves slower than the maximum speed. The value is expressed in metres per second (m/s). For detecting humans and slow vehicles, a typical maximum speed is 12 metres per second (43 km/h).

### 9.1.5 Time AND Distance

Enable the time AND distance acceptance, if you want to generate an alarm only if **both the conditions** below are fulfilled:

- The object spent longer than a minimum time (in seconds) in the detection zone.
- The object moved farther than a minimum distance (in metres) in the detection zone.

The default values allow for reducing alarms from swaying trees, flags, or shadows.

### 9.1.6 PTZ Follow Mode

You use the PTZ follow mode for tracking objects. With PTZ follow mode enabled, an object that is already in alarm will immediately trigger any zone it enters, thereby allowing the events from each zone in turn to drive a PTZ camera to consecutive presets. The PTZ camera then 'follows' the object quickly and reliably.



PTZ follow mode is enabled: the object in alarm immediately triggers the zone on entry.

If you disable PTZ follow mode, then the object has to meet all the criteria for each consecutive zone that it passes through. In this case, it will take longer for each zone to trigger, because the object has to travel the minimum distance in the zone and be in the zone for long enough. The PTZ camera may then not be able to follow the object quick enough.

Disabling PTZ follow mode may be useful if you are using different zones with different detection criteria. This can prevent zones being triggered that would not normally have been triggered.

The PTZ follow mode option is available from ADPRO firmware version XOa 3.02.0012. In previous versions, you cannot disable the PTZ follow mode; it is always active.

### 9.2 Default Detection Zone Profile

The table below lists the settings in the default zone profile. You cannot change the default profile.

Parameter	Default value
Minimum width	0.3 metres
Maximum width	5.5 metres
Minimum height	0.3 metres
Maximum height	5 metres
Minimum area	0.09 square metres
Maximum area	20 square metres
Minimum speed	0 m/s
Maximum speed	12 m/s
Time AND distance acceptance	1 (enabled)
Minimum time	0.5 seconds
Minimum distance	2 metres
PTZ follow mode	1 (enabled)

## 9.3 Creating a Custom Zone Profile

If the default zone profile is not suitable, you can create your own custom zone profile. If need be, you can create different zone profiles for different zones. Any zone profile that you create is available to all detection zones on all IntrusionTrace-enabled cameras on the XO device, except on the cameras that use i-LIDS certified detection.

To create a custom detection zone profile, proceed as follows:

1. From the IntrusionTrace configuration window, click the desired camera.



- 2. If advanced mode is not yet active, click **Advanced mode**.
- 3. Click the desired detection zone.
- 4. Under Zone Profile Config, click Zone Config.

DPRO XO Clie	nt	×
- Detection pro	files	
Default		· · · · · · · · · · · · · · · · · · ·
		E
		<del>.</del>
Name	1	Add Del
Profile details	5	
[0.3]	Minimum width (m)	· · · · · · · · · · · · · · · · · · ·
[5.5]	Maximum width (m)	
[0.3]	Minimum height (m)	E
[5]	Maximum height (m)	
[0.09]	Minimum area (sq. m)	
[20]	Maximum area (sq. m)	
[0]	Minimum speed (m/s)	-
Name	Minimum width (m)	
Value	0.3 [0-999.9]	i-Lids
		Apply

5. In the **Name** box, type a meaningful name for your custom profile.

6. Click **Add**. The system adds a profile with the chosen name and the default settings.

ADPRO XO Client			×
- Detection profile	5		
Default			
Narrow zon	e		
Name		Add	Del
Profile details -			
[0.3]	Minimum width (m)		
[0.3]	Minimum beight (m)		=
[51]	Maximum height (m)		
[0.09]	Minimum area (sg. m)		
[20]	Maximum area (sq. m)		
[0]	Minimum speed (m/s)		
			•
Name	Minimum width (m)		
Value	0.3 [0-999.9]		i-Lids
			Apply

The Profile details list shows all the settings, and their current value on the left between brackets.

- 7. To adjust a setting: under Profile details, click the desired setting. The setting's name appears in the Name box below the Profile details list. (You cannot change the setting's name). The current value appears in the Value box. The possible (range of) values appears to the right of the Value box.
- 8. In the **Value** box, type the desired value for the setting.
- 9. Repeat for all the settings. The options are as follows:

Setting	Description
Minimum width (m)	Set to any value (in metres) from 0 to 999.9. You can use one decimal, for example: 0.2
Maximum width (m)	Set to any value (in metres) from 0 to 999.9. You can use one decimal.
Minimum height (m)	Set to any value (in metres) from 0 to 99.9. You can use one decimal.
Maximum height (m)	Set to any value (in metres) from 0 to 99.9. You can use one decimal.
Minimum area (sq. m)	Set to any value (in square metres, m <sup>2</sup> ) from 0 to 99.99. You can use two decimals, for example: 0.09
Maximum area (sq. m)	Set to any value (in square metres, m <sup>2</sup> ) from 0 to 99.99. You can use two decimals.
Minimum speed (m/s)	Set to any value (in metres per second) from 0 to 999.9. You can use one decimal.
Maximum speed (m/s)	Set to any value (in metres per second) from 0 to 999.9. You can use one decimal.
Time AND distance acceptance	Set to 1 to enable; set to 0 to disable.
Minimum time (s)	Set to any value (in seconds) from 0 to 99.9. You can use one decimal.
Minimum distance (m)	Set to any value (in metres) from 0 to 99.9. You can use one decimal.
PTZ follow mode	Set to 1 to enable; set to 0 to disable.

- 10. Click **Apply** to save the changes, and then close the profile window. The system automatically assigns the new profile to the scene.
- 11. Click Save.
- 12. Test the settings, and adjust if necessary. For more information on testing, see *Testing the IntrusionTrace Configuration* on page 62.

### 9.4 Assigning Existing Profiles to Detection Zones

Once you have created a zone profile, you can assign it to any detection zone on any camera on the XO device (except for the cameras that use i-LIDS certified detection).

To assign an existing profile to a detection zone, proceed as follows:

1. From the IntrusionTrace configuration window, click the desired camera.



- 2. If advanced mode is not yet active, click **Advanced mode**.
- 3. Click the desired detection zone.
- 4. Under **Zone Profile Config**, select the desired profile from the list.



5. Click Save.

### 9.5 Changing an Existing Zone Profile



#### Note

You cannot change the default zone profile; it is fixed.

To change an existing zone profile, proceed as follows:

1. From the IntrusionTrace configuration window, click the camera that uses the desired zone profile.



- 2. Click the desired detection zone.
- 3. Under Zone Profile Config, click Zone Config.
- 4. Under **Profile details**, click the desired setting, and adjust its value in the **Value** box.
- 5. Click Apply to save the changes, and then close the profile window.
- 6. Click Save.

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7. Test the new settings, and adjust again if necessary.

#### Caution!

If you have assigned the same zone profile to different detection zones, make sure to test the settings on all these detection zones, on all the IntrusionTrace-enabled cameras.

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## 9.6 Deleting a Zone Profile

#### Note

You cannot delete the default zone profile, or a custom zone profile that is still assigned to a detection zone. Make sure that all the detection zones for all IntrusionTrace-enabled cameras on the XO device use a different profile (or the default profile).

To delete a zone profile, proceed as follows:

1. From the IntrusionTrace configuration window, click any camera.



- 2. If advanced mode is not yet active, click **Advanced mode**.
- 3. Click any detection zone.
- 4. Under Zone Profile Config, click Zone Config.
- 5. Under **Detection profiles**, select the desired profile.

AD	PRO XO Client			X
	Detection profile Default Narrow zon Headlights Name	e I Add	Del	
	Profile details -			
	[0.3]	Minimum width (m)		*
	[5.5]	Maximum width (m)		
	[0.3]	Minimum height (m)		E
	[5]	Maximum height (m)		
	[0.09]	Minimum area (sq. m)		
	[20]	Maximum area (sq. m)		
	[0]	Minimum speed (m/s)		-
	Name	Minimum width (m)		
	Value	0.3 [0-999.9]	iH	.ids
			Арр	ly

6. Click **Del**. The following message appears:



- 7. Click **Yes** to confirm.
- 8. Click **Apply** to save the changes, and then close the profile window.
- 9. Click Save.

# 10 i-LIDS Certified Detection

## **10.1 About i-LIDS Certified Detection**

If the installation requires i-LIDS certification, then you can use IntrusionTrace's i-LIDS certified engine for detection. The i-LIDS certified engine has the following restrictions:

- It uses the general sensitivity setting. There is no separate contrast and object sensitivity.
- All other parameters work as they are described in the scene and zone profiles in this manual; except that they are always valid for the whole scene.
- You cannot use the custom scene profiles created for non-i-LIDS detection.
- You cannot use custom profiles per detection zone.

For each IntrusionTrace-enabled camera on the XO device, you can choose to use normal or i-LIDS certified detection. When switching to i-LIDS certified detection on a camera, keep the following in mind:

- The system will unlink all assigned zone profiles (if any) from the existing detection zones. The system keeps the zone profiles; they remain available for cameras without i-LIDS certified detection.
- The system preserves the directionality of the existing detection zones.
- The system preserves the analytic detail inputs assigned to existing detection zones.

## **10.2 Enabling i-LIDS Certified Detection**

To enable i-LIDS certified detection, proceed as follows:

1. From the IntrusionTrace configuration window, click the desired camera.



- 2. If advanced mode is not yet active, click **Advanced mode**.
- 3. Under Scene Configuration, click Scene Config.

4. Select the **i-Lids** check box.



The system removes all custom scene detection profiles from the list, and activates the default profile for i-LIDS certified detection.

5. Click **Apply** to save the changes, and then close the profile window. The following message appears:



- 6. Click **OK** to confirm.
- 7. Click Save.

### **10.3 Default i-LIDS Detection Profile**

The table below indicates the settings in the default i-LIDS detection profile.

Parameter	Default value
Sensitivity level	2 = normal
Minimum width	0.3 metres
Maximum width	5.5 metres
Minimum height	0.3 metres
Maximum height	5 metres
Minimum area	0.09 square metres
Maximum area	20 square metres
Minimum speed	0 m/s
Maximum speed	12 m/s
Time AND distance acceptance	1 (enabled)
Minimum time	0.5 seconds
Minimum distance	2 metres
Time OR distance acceptance	0 (disabled)
Minimum time (if enabled)	4 seconds
Minimum distance (if enabled)	4 metres

Parameter	Default value
Multiple detection filtering	1 (enabled)
Maximum time	10 seconds
Maximum distance	4 metres

## **10.4 Creating a Custom i-LIDS Detection Profile**

If the default i-LIDS profile is not suitable, you can create your own custom profile. If need be, you can create different profiles for different cameras. Any i-LIDS profile that you create is available to all IntrusionTraceenabled cameras on the XO device that use i-LIDS detection.



### Caution!

If you assign the same scene profile to different cameras, make sure to test the settings on all these cameras.

To get a feel for how the different settings influence detection, adjust only one setting at a time, and then test detection.

To set up a custom i-LIDS detection profile, proceed as follows:

1. From the IntrusionTrace configuration window, click the desired camera.



2. If advanced mode is not yet active, click **Advanced mode**.

#### 3. Under Scene Configuration, click Scene Config.

ADPRO XO Client		×
- Detection profil	85	
Default		
Name		Add Del
- Profile details -		
[2]	Sensitivity level (1=low, 2=normal,	3=high)
[0.3]	Minimum width (m)	=
[5.5]	Maximum width (m)	
[0.3]	Minimum height (m)	
[5]	Maximum height (m)	
[0.09]	Minimum area (sq. m)	
[20]	Maximum area (sq. m)	-
Name	Sensitivity level (1=low, 2=normal, 3=high)	
Value	2 [1-3]	✓ i-Lids
		Apply

- 4. Make sure that the **i-Lids** checkbox is selected.
- 5. In the **Name** box, type a meaningful name for your custom profile.

6. Click Add to confirm. The system adds a profile with the chosen name and the default settings.

ADPRO XO Client			23
- Detection profile	25		
Default			
Reduce spi	ders i-LIDS		
Name			Del
Name		Add	Dei
- Profile details -			
[2]	Sensitivity level (1=low, 2=normal,	3=high)	<u> </u>
[0.3]	Minimum width (m)		=
[5.5]	Maximum width (m)		
[0.3]	Minimum height (m)		
[5]	Maximum height (m)		
[0.09]	Minimum area (sq. m)		
[20]	Maximum area (sq. m)		-
Name	Sensitivity level (1=low, 2=normal, 3=high)		
Value	2 [1-3]		📝 i-Lids
			Apply

The Profile details list shows all the settings, and their current value on the left between brackets.

- 7. To adjust a setting: under Profile details, click the desired setting. The setting's name appears in the Name box below the Profile details list. (You cannot change the setting's name). The current value appears in the Value box. The possible (range of) values appears to the right of the Value box.
- 8. In the **Value** box, type the desired value for the setting.
- 9. Repeat for all the settings.
- 10. Click **Apply** to save the changes, and then close the profile window. The system automatically assigns the new profile to the scene.
- 11. Click Save.
- 12. Test the settings, and adjust if necessary. For more information on testing, see *Testing the IntrusionTrace Configuration* on page 62.

## **10.5 Assigning Existing i-LIDS Profiles to Cameras**

Once you have created an i-LIDS detection profile, you can assign it to any IntrusionTrace-enabled camera on the XO device.

To assign an existing i-LIDS detection profile to a camera, proceed as follows:

1. From the IntrusionTrace configuration window, click the desired camera.



- 2. If advanced mode is not yet active, click **Advanced mode**.
- 3. If the camera is already using i-LIDS certified detection: under **Scene Configuration**, select the desired i-LIDS profile from the list, and then click **Save**. You can skip all following steps.



4. If the camera is not yet using i-LIDS certified detection: under **Scene Configuration**, click **Scene Config.** The **Detection profiles** box lists the normal scene profiles.



- 5. Select the **i-LIDS** checkbox. The **Detection profiles** box now lists the i-LIDS profiles.
- 6. In the **Detection profiles** box, click the desired profile.
- 7. Click **Apply**, and then close the profile window. The following message appears:



- 8. Click **OK** to confirm.
- 9. Click Save.

## **10.6 Changing an Existing i-LIDS Detection Profile**



#### Note

You cannot change the default i-LIDS profile; it is fixed.

To change an existing i-LIDS profile, proceed as follows:

1. From the IntrusionTrace configuration window, click the camera that uses the desired i-LIDS profile.

Cameras	Select
	7 16 99 Center Parking

- 2. Under Scene Configuration, click Scene Config.
- 3. Under **Profile details**, click the desired setting, and adjust its value in the **Value** box.
- 4. Click **Apply** to save the changes, and then close the profile window.
- 5. Click Save.
- 6. Test the new settings, and adjust again if necessary.

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#### Caution!

If you have assigned the same i-LIDS profile to different cameras, make sure to test the settings on all these cameras.

### **10.7** Deleting an i-LIDS Detection Profile

### Note

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You cannot delete the default i-LIDS profile, or a custom i-LIDS profile that is still assigned to a camera. Make sure that all IntrusionTrace-enabled cameras on the XO device use a different profile (or the default profile).

To delete a scene profile, proceed as follows:

1. From the IntrusionTrace configuration window, click any camera that uses i-LIDS certified detection.



- 2. Under Scene Configuration, click Scene Config.
- 3. Under **Detection profiles**, click the desired i-LIDS profile.

Detection pro	files			
Default				
Reduce s	piders i-LIDS			
Narrow z	one i-LIDS			
Name			Add	Del
Profile details				
[2]	Sensitivity level (1=low 2=norms	al 2=bi	(mb)	
[2] [0.3]	Sensitivity level (1=low, 2=norms Minimum width (m)	al, 3=hi	.gh)	-
[2] [0.3] [1.2]	Sensitivity level (1=low, 2=norms Minimum width (m) Maximum width (m)	al, 3=hi	.gh)	
[2] [0.3] [1.2] [0.3]	Sensitivity level (1=low, 2=norms Minimum width (m) Maximum width (m) Minimum height (m)	al, 3=hi	.gh)	
<pre>[2] [0.3] [1.2] [0.3] [6]</pre>	Sensitivity level (1=10w, 2=norma Minimum width (m) Maximum width (m) Minimum height (m) Maximum height (m)	al, 3=hi	.gh)	
<pre>[2] [0.3] [1.2] [0.3] [6] [0.09]</pre>	Sensitivity level (1=100, 2=norma Minimum width (m) Maximum width (m) Minimum height (m) Maximum height (m) Minimum area (sq. m)	al, 3=hi	.gh)	
[2] [0.3] [1.2] [0.3] [6] [0.09] [5]	Sensitivity level (1=low, 2=norms Minimum width (m) Maximum width (m) Minimum height (m) Maximum height (m) Minimum area (sq. m) Maximum area (sq. m)	al, 3=hi	.gh)	
<pre>[2] [0.3] [1.2] [0.3] [6] [0.09] [5] Name</pre>	Sensitivity level (1=low, 2=norma Minimum width (m) Maximum width (m) Minimum height (m) Maximum height (m) Minimum area (sq. m) Maximum area (sq. m) Sensitivity level (1=low, 2=normal, 3=high)	al, 3=hi	.gh)	

4. Click **Del**. The following message appears:



- 5. Click **Yes** to confirm.
- 6. Click **Apply** to save the changes, and then close the profile window.
- 7. Click Save.

# 11 Mask Zones

### 11.1 About Mask Zones

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Note

Mask zones are only available in advanced mode.

Mask zones define the areas in the camera image that IntrusionTrace will not analyse. Use mask zones sparingly, because they distort the shapes and sizes of bounding boxes. You can achieve much of what is intended by moving the detection area instead.

Mask zones are most useful for stopping moving trees from making people's bounding boxes too large to be detected. This can happen when a tree is on the far edge of the detection zone and is moving as a person walks that way.

You can draw up to 5 mask zones. The mask zones can overlap.

However, the mask zones must not overlap with the detection zones. You draw detection zones on the ground area, and mask zones in other areas. Mask zones must not cover the upper part of the intruder's body when they are in a detection zone: keep the distance between the top of the detection zone and the bottom of the mask large enough to detect an intruder.



Mask zone too close to detection zone



Mask zone at sufficient distance from detection zone

Just like detection zones, mask zones near the edge of the camera image must reach the edges. If not, IntrusionTrace may detect any activity at the edge. It occasionally happens that bounding boxes span the corner of a mask and cause problems.



Mask zone does not reach edge of image. Warning! IntrusionTrace may detect activity at the edge.



Mask zone reaches edge of image

## 11.2 Drawing Mask Zones

To draw a mask zone, proceed as follows:

1. From the IntrusionTrace configuration window, click the desired camera.



- 2. If advanced mode is not active, click Advanced mode.
- 3. Click the Sutton (yellow polygon).
- 4. Draw and adjust the mask zone in the same way as a detection zone. For details, see *Drawing Detection Zones* on page 23. The finished mask zone appears in black on the camera image.



5. To draw another mask zone, click the button again and start drawing.

You can also copy an existing mask zone: click the mask zone, and then click the Ctrl+C).

- 6. Click Save.
- 7. Test detection with the mask zones, and adjust the mask zones if necessary.

# 12 Testing the IntrusionTrace Configuration

You need to test the configuration carefully before going live. You can do this from the IntrusionTrace configuration screen, which always displays the analytic bounding boxes, and always highlights the detection zone where the alarm occurs.

However, unlike the live or recorded video windows, it displays only the IntrusionTrace bounding boxes; it does not display bounding boxes of other analytic applications. Because there cannot be any confusion with other analytics, the configuration screen is the most suitable environment for testing your settings.

Furthermore, a **detection counter** in the configuration screen indicates the number of detections made on the selected camera during configuration. The system automatically resets the counter to 0 when you select a different camera or when you leave the IntrusionTrace configuration screen. To manually reset the counter, click **Reset**.



The screen below shows a person entering the detection zone, but IntrusionTrace did not yet detect the object; there is no bounding box around the object:



The screen below shows the green bounding box, indicating that IntrusionTrace has detected the object, but has not yet triggered the alarm:



The screen below shows the red bounding box, indicating that IntrusionTrace has detected the object and triggered the alarm. The system highlights the detection zone, and the detection counter has increased by 1:



The detection counter increases upon each alarm:



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Make sure to test the settings for all situations when IntrusionTrace should trigger an alarm:

- Objects coming from different directions
- Objects moving at different speeds
- Objects crawling
- Object of different sizes, single objects/persons or groups
- Different times of day (dusk, dawn, day, night)
- Different weather conditions
- ...

# 13 IntrusionTrace Alarms

### 13.1 Overview

The following inputs (alarms) are available in the XO client with IntrusionTrace:

#### General IntrusionTrace input:

For each camera that runs IntrusionTrace, there is a general IntrusionTrace input.

For camera 1, this is: 11048 – [REAL] – CAM01 PERIMETER For camera 2: 11080 – [REAL] – CAM02 PERIMETER

IntrusionTrace activates the input if it detects an intruder in any of the detection zones of that camera.

#### Analytics detail inputs:

Furthermore, the XO software offers an extra set of 256 inputs (**analytics detail inputs**) that you can freely assign to individual IntrusionTrace detection zones. These inputs are: I3840 – [REAL] – ANALYTICS DET. 001

to

I4095 - [REAL] - ANALYTICS DET. 256

IntrusionTrace activates the input if it detects an intruder in the assigned detection zone. These inputs can provide more information about the exact location of the intrusion detection, and they can trigger a PTZ camera to zoom in on the detection zone.



The screen above shows three overlapping detection zones; an alarm in the zone at the bottom (selected, displayed in orange) will activate input number 3840 with description 'Garden front'.

In the inputs/outputs list, use the Inputs: Analytic details filter to display only these 256 inputs.



The **Status** screen displays the analytic detail inputs at the bottom of the I/O tab:



### 13.2 Assigning Analytic Detail Inputs to IntrusionTrace Detection Zones

To assign an analytic detail input to a detection zone, proceed as follows:

1. From the IntrusionTrace configuration window, click the desired camera.



2. Click the desired detection zone.

3. In the **Details** section, click **Select**. The list of inputs appears.



4. Select the desired input, and click **OK**.

The input number appears in the **Bind to alarm point** box, and the input name appears below. You will change the input name later, to a more meaningful description.

Details	
Bind to alarm point	I3840 Select
	(ANALYTICS DET. 001)

5. Click Save.

Next, you will configure the input, to make sure that the system transmits the corresponding alarm message to the required destinations.

6. Choose **System > Behaviour > Input/Output Behaviour**, and then click the input in the **Inputs/Outputs** list.

Tip: use the Inputs: Analytic details filter to reduce the list.



- 7. In the Name box, type a name (max. 20 characters) to describe the input. Use a name that is meaningful and relevant. The name appears not only in the screens in the client software, but also in the alarm message to the CMS. For example, 'INTRUDER garden'.
- 8. Set up the input as required: alarm profile, cameras for quad/live alarm images, PTZ positions... For details, see the *XO Client Software User Manual* (21796).
- 9. Click Save.

		Name INTRUDER garden
13840 - [REAL] - INTRUDER garden		
13841 - [REAL] - ANALYTICS DET. 002		Profile NORMAL EVENT
13842 - [REAL] - ANALYTICS DET. 003		Alarm hold time (s) 0
I3843 - [REAL] - ANALYTICS DET. 004		1 2
13844 - [REAL] - ANALYTICS DET. 005		Cameras 🔲 🔽
13845 - [REAL] - ANALYTICS DET. 006		
13846 - [REAL] - ANALYTICS DET. 007		
13847 - [REAL] - ANALYTICS DET. 008		Camera view style
13848 - [REAL] - ANALYTICS DET. 009		Quad alarm
I3849 - [REAL] - ANALYTICS DET. 010		Ouress(live + quad)
13850 - [REAL] - ANALYTICS DET. 011		Camera PTZ Presets
13851 - [REAL] - ANALYTICS DET. 012		
13852 - [REAL] - ANALYTICS DET. 013		
13853 - [REAL] - ANALYTICS DET. 014		
13854 - [REAL] - ANALYTICS DET. 015	_	

The new name will be visible in the IntrusionTrace configuration screen:



# 14 Double-Knock Scenarios with PIR Detectors

A tried and tested method of reducing false alarms is the double-knock configuration. In a double-knock configuration, the system only triggers an alarm if another alarm occurs simultaneously. The typical double-knock configuration combines a PIR detector alarm with the IntrusionTrace alarm from a camera to trigger the PIR detector's double-knock event.

With the ADPRO PRO E PIR detector models, you can also easily combine the alarms from two PIR detectors in the so-called intelligent double-knock configuration (from firmware version XOa 3.02.0012). You can then combine both methods (two PRO E PIR detectors, and IntrusionTrace) to create a triple-knock configuration.

For details, see the XO Client Software User Manual (21796).

# 15 Client Configuration and Calibration Pictures Backup

## 15.1 Backup

Xtralis recommends to back up the client configuration and the calibration pictures when the IntrusionTrace configuration is complete and fully tested. You can then reload the configuration or pictures in case of a system malfunction, or use the data to quickly configure another system.

To back up the client configuration and calibration pictures, proceed as follows:

- 1. Choose System > Maintenance > Transfer.
- 2. In the **Receive from server** section, click **Configuration**.
- 3. Select the correct configuration from the list, and then click Get.
- 4. Select the destination folder where you want to store the configuration, and then click **Save**. The following message appears if saving is successful:

ADPRO X	O Client	x
1	File reception ok.	
		Ok

- 5. Click **OK** to close the message box.
- 6. Click Calibration pictures, and then click Get.
- 7. Select the destination folder where you want to store the calibration pictures, and click **OK**. The following message appears if saving is successful:

ADPRO X	O Client	×
1	File reception ok.	
		Ok

8. Click **OK** to close the message box.

## 15.2 Restore

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#### Caution!

When you restore the configuration file, you restore not only the IntrusionTrace configuration, but also the other settings in the **System** menu (except settings for MIO/EIO cards and Net I/O modules, users, and licences).

Restoring the configuration file requires a system restart.

To restore the calibration pictures and configuration file, proceed as follows:

1. Choose **System > Maintenance > Transfer**. For uploading, you will work in the **Send to server** section.

Send to server		Search
Send	Calibration pictures Other	

First you will upload the calibration pictures.

- 2. Click **Calibration pictures**.
- 3. Under Send to server, click Search.
- 4. Select the file(s) that you want to upload, and then click **Open**.

#### ADPRO<sup>®</sup> IntrusionTrace

5. Click **Send**. The system will now check the files you selected, and then present an overview of the calibration pictures that it will upload:

ADPRO XO CI	ient			×
Se	end calibration snapshots			
The The	e selected pictures will replace the calibration images in	the server. Please verify they are	correct before	pressing ok.
Camera	Image filename	Date/Time	Туре	Send
01	0001_MyDevice_1_IP Office_front.jpg	2016/12/02 15:37:28	front	Image: A state of the state
01	0001_MyDevice_1_IP Office_back.jpg	2016/12/02 15:37:28	back	
02	0001_MyDevice_2_Hallway_front.jpg	2016/12/02 15:37:28	front	
02	0001_MyDevice_2_Hallway_back.jpg	2016/12/02 15:37:28	back	
				Ok Cancel
				Cancel

#### Note

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If the system detects one or more files that are not suitable calibration pictures (their site name and ID do not match that of the XO device, or they are snapshots), of if you have selected more than one front or back picture for the same camera, the following message appears:

ADPRO X	O Client	×
	Your selections have been filtered! The result list only represents the calibration pictures that mat and id of the server. If multiple pictures exist for the same cam, only the most recent one is retain	ch the site name ed!
		Ok

Click **OK** to close the message box. The system filters out the unsuitable pictures, and takes only the most recent version of the suitable pictures.

- 6. Carefully check the overview, and clear the checkboxes of the listed pictures that you do not want to upload.
- 7. Click **OK** to confirm. The following screen appears:



- 8. Click **Yes** to confirm. The system uploads the selected calibration pictures. Next, you will upload the configuration file.
- 9. In the **Send to server** section, click **Other**.
- 10. Click **Search**.
- 11. Select the configuration file that you want to upload, and then click **Open**.

adproxo_0001_1.prop Search	
Calibration pictures	
Send Other Replace config 1: MyConfig	•

#### 12. In the **Replace config** box, select the configuration that you want to overwrite.

		-	
dproxo_0001_1.prop			Search
Calibration pictures			
Send  Other	Replace config	7: TEST	

13. Click **Send** to upload the file to the XO device. If the configuration file has a different version than the active configuration, the following screen appears:





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Settings from different versions may cause conflicts and unexpected behaviour in the system. Proceed at your own risk.

14. If you are sure that you want to upload the configuration, click **Yes**. The following screen appears:



15. Click Yes to restart the XO device.
# 16 Troubleshooting

# IntrusionTrace is not available in the System menu

You must install at least one IntrusionTrace license on the XO device. Purchase your licenses via your regular channel, and install the license using Xchange.

# IntrusionTrace license is no longer assigned to a camera

In the IntrusionTrace configuration window, you have to draw at least one detection zone before saving the settings. If you click **Save** when there is no detection zone available, the system automatically unlinks the IntrusionTrace license from the camera.

# The assigned scene or zone profile is incorrect

When you are working in the profile window to create or change scene/zone profiles, the system assigns the profile that is currently selected in the profile window to the camera when you close the window.

### Detection zone profiles are not available

- Advanced mode is not active for the selected camera. To the left of the **Save** button, click **Advanced mode**.
- The configuration uses i-LIDS certified detection (the **i-Lids** checkbox is selected in the scene profile). You cannot use zone profiles with i-LIDS certified detection.

### Mask zones are not available

Advanced mode is not active for the selected camera. To the left of the Save button, click Advanced mode.

### Cannot add a mask zone

You can draw maximum 5 mask zones.

### Using the trigger lines from previous versions

As of ADPRO firmware version V2.11.0023, IntrusionTrace no longer uses trigger lines, but the more reliable directional zones. If you have upgraded, the existing trigger lines will still function. However, Xtralis recommends that you delete all trigger lines from your existing detection zones; and instead set the desired direction for the zone. There is no need to redraw the zone.

The following message will appear if you open an IntrusionTrace configuration that still uses trigger lines:



### Custom scene profile is not available

If a custom scene profile is not visible in the list of scene profiles, check if the camera uses i-LIDS certified detection. For such cameras only the i-LIDS profiles are available.

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